



## **SENIORS CASE MANGER**

### **Position Summary**

JFS is seeking an energetic, warm and organized professional to join a supportive team in providing case management to our seniors' community. The seniors Case Manager will work with our Russian speaking seniors and Russian language knowledge is strongly preferred for this role. Our case management program focuses on wrap-around, client-centered care through advocacy, community connections, referrals and supportive counselling. This is an exciting opportunity for an individual who is passionate about supporting seniors to live independently and thrive in their communities.

### **JFS**

JFS has been enhancing the quality of life for individuals and families in the Lower Mainland for 83 years. The agency delivers a continuum of social service programs throughout the Lower Mainland. JFS has a long-standing reputation for creative and professional response to community needs. JFS is an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, or disability status.

### **Benefits & Compensation**

JFS offers a competitive benefits package including generous paid time off, paid sick days, paid health and dental benefits, and RRSP matching. This is a part-time position, 28 hours per week. Salary is commensurate with experience.

### **Duties and Responsibilities**

Reporting to the Manager of Care Services, the Case Manager is responsible for:

- Supporting clients in working towards self-sufficiency
- Initial client assessment of physical, psychosocial needs, support systems, housing, and finances, then ongoing Case Management
- Developing and implementing service plans to obtain, deliver, and monitor service
- Supporting clients in self-advocacy
- Assisting with applications such as benefits, pension, etc.
- Liaising with health financial, legal and other professionals, to advocate with wider systems
- Liaising with family of senior clients, and provide support to adult children
- Providing information, referrals, and support in accessing JFS and other community resources
- Primarily supporting seniors; Family & Adult Resources clients may be included in the case load as needed

### **Supporting Colleagues**

- Working collaboratively and sharing resources with colleagues
- Providing occasional coverage for Community Care Line and Intake Coordinator, as requested



### **Administrative Responsibilities**

- Preparing reports for management and funders as required
- Maintaining notes in agency database
- Participating in organizational activities and committees
- Other tasks as assigned

### **Requirements and Qualifications**

- Completed or in-progress degree or diploma in Social Work or Social Service fields
- 3+ years of experience providing case management support
- 5+ years of related experience in social service sector
- Experience working with the senior (65+) population and knowledge of concerns and challenges faced by this age group
- Current Vulnerable Person's Sector Check
- Experience with data entry
- Detail oriented and thorough
- Possesses strong listening and communication skills
- Has some knowledge of mental health and/or addictions, including suicide prevention
- Ability to maintain healthy boundaries
- Russian language knowledge strongly preferred

### **Vaccination Policy**

JFS requires that all employees and volunteers are fully vaccinated against COVID-19. Anyone hired after January 1, 2022 will be required to show evidence that they have received at least one dose of the vaccine prior to employment, and we will require that they be fully vaccinated within 30 days of their start date.

### **Start Date**

August 2022

### **To Apply**

If you are qualified and interested in this opportunity, please forward a cover letter and resume quoting "Seniors Case Manager" to Rachel Shanken, Director of Operations at [jobs@ifsvancouver.ca](mailto:jobs@ifsvancouver.ca).

Applications will be considered on a rolling basis. Please note that only qualified candidates considered for an interview will be contacted.