



HOME SUPPORT CASE MANAGER

Position Summary

JFS is seeking a Home Support Case Manager to work within a team to deliver Home Support services to seniors and families in the Vancouver metro area. The Case Manager will join a high functioning team that strives to provide affordable, accessible and professional care to seniors. Our goal is to keep seniors at home as long as possible with Case management that is timely, tailored to individual needs, creative, and supervised by professional geriatric specialists.

JFS

JFS has been enhancing the quality of life for individuals and families in the Lower Mainland for 81 years. The agency delivers a continuum of social service programs to the Jewish community, and also to the area's broader community throughout the Lower Mainland. These programs are designed for individuals and families who are at all ages and stages of life. JFS is an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, or disability status.

Benefits & Compensation

JFS offers a competitive benefits package including generous paid time off, paid sick days, paid health and dental benefits, and RRSP matching. This is a part-time position, 21 hours per week. Salary is commensurate with experience.

Duties and Responsibilities

Reporting to the Manager of Home Support, the Home Support Case Manager is responsible for:

Case Management

- Intake, home assessments, ongoing monitoring of services, and supervision of a team of home support workers in Richmond, South Vancouver, Marpole and other geographic areas as needed by the team
- Responding to client inquiries and needs with a solution that is client focused
- Home visits of clients and workers
- Ongoing communication with clients to modify service needs, or to clarify roles and responsibilities
- Liaising with other community agencies such as VCH to advocate, coordinate and problem solve
- Reviewing weekly scheduling of Home Support staff to ensure accuracy
- Providing back up weekend and/or holiday on-call support once every five to six weeks

Requirements and Qualifications

- Undergraduate degree in nursing, social work, gerontology or related experience in social services setting/health care setting
- Minimum two years' experience working with seniors
- Russian language knowledge required



- Excellent assessment, communication, computer and organizational skills
- Team player with a positive attitude
- Drivers license and access to vehicle an asset

Vaccination Policy

JFS requires that all employees and volunteers are fully vaccinated against COVID-19. Anyone hired after January 1, 2022 will be required to show evidence that they have received at least one dose of the vaccine prior to employment, and we will require that they be fully vaccinated within 30 days of their start date.

Start Date

July 2022

To Apply

If you are qualified and interested in this opportunity, please forward a cover letter and resume quoting “Home Support Case Manager” to Rachel Shanken, Director of Operations at jobs@jfsvancouver.ca.

Applications will be considered on a rolling basis. Please note that only qualified candidates considered for an interview will be contacted.