



CASE MANAGER FAMILY & ADULT RESOURCES

Position Summary

JFS seeks an experienced Case Manager to provide client-centered case management, supportive counselling, provision of information and referral to Family & Adult Resources (FAR) clients.

JFS

JFS has been enhancing the quality of life for individuals and families in the Lower Mainland for 83 years. The agency delivers a continuum of social service programs to the Jewish and broader community, throughout the Lower Mainland. JFS has a long-standing reputation for creative and professional response to community needs. JFS is an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, or disability status.

Benefits & Compensation

JFS offers a competitive benefits package including generous paid time off, paid sick days, paid health and dental benefits, and RRSP matching. This is a full-time position, 35 hours per week. Salary is commensurate with experience.

Duties and Responsibilities

Reporting to the Manager of Care Services, the Case Manager is responsible for:

Case Management

- Supporting clients in working towards self-sufficiency
- Initial client assessment of physical, psychosocial needs, support systems, housing, and finances, then ongoing Case Management
- Developing and implementing service plans to obtain, deliver, and monitor service
- Supporting clients in self-advocacy
- Assisting with applications for income assistance, benefits, pension, etc.
- Liaising with health, financial, legal and other professionals and support workers, to advocate 1-on-1 and with wider systems
- Liaising with family when necessary
- Providing information, referrals, and support in accessing JFS and other community resources
- Primarily supporting adults and families; seniors clients will be included in the case load as needed

Supporting Colleagues

- Providing assistance and resources to colleagues
- Filing in for Care Line and Intake Manager, as requested



Administrative Responsibilities

- Preparing reports for management and funders as required
- Maintaining notes in agency database
- Participating in organizational activities and committees
- Other tasks as assigned

Requirements and Qualifications

- Completed or in-progress degree or diploma in Social Work or Social Service fields
- 3+ years of experience providing case management support
- 5+ years of related experience in social service sector
- Current Vulnerable Person's Sector Check
- Experience with data entry
- Detail oriented and thorough
- Possesses strong listening and communication skills
- Has some knowledge of mental health and/or addictions, including suicide prevention
- Ability to maintain healthy boundaries

Vaccination Policy

JFS requires that all employees and volunteers are fully vaccinated against COVID-19. Anyone hired after January 1, 2022 will be required to show evidence that they have received at least one dose of the vaccine prior to employment, and we will require that they be fully vaccinated within 30 days of their start date.

Start Date

July 2022

To Apply

If you are qualified and interested in this opportunity, please forward a cover letter and resume quoting "FAR Case Manager" to Rachel Shanken, Director of Operations at jobs@jfsvancouver.ca. Applications will be considered on a rolling basis. Please note that only qualified candidates considered for an interview will be contacted.