



CLAIMS CONFERENCE CARE MANAGER SENIORS SERVICES

Position Summary

JFS seeks an experienced case manager to join a passionate, caring team promoting the psychosocial, emotional, financial and intellectual well-being of Holocaust survivors. The Care Manager will provide direct case management and will be responsible for coordinating Home Support financial aid for the Survivor program. This is an exciting opportunity for an individual who is passionate about supporting vulnerable seniors and helping them to maintain their independence, reduce social isolation and develop support networks.

About Us

JFS has been enhancing the quality of life for individuals and families in the Lower Mainland for over 80 years. Our mission is to provide essential supports fostering the social, physical and emotional wellness of individuals and families most in need. Join us to make a meaningful impact by proactively addressing challenges, embracing change, and uplifting lives. JFS is an equal opportunity employer. All applicants will be considered for employment regardless of race, color, religion, sex, sexual orientation, gender identity, national origin, or disability status.

Benefits & Compensation

JFS offers a competitive benefits package including generous paid time off, paid sick days, paid health and dental benefits, and RRSP matching. This is a full-time position, 35 hours per week. Salary is commensurate with experience.

Duties and Responsibilities

Reporting to Director of Programs and Community Partnerships, the Claims Conference Care Manager will be responsible for:

Care Management

- Providing care management to approximately 70 Holocaust survivors; some requiring complex care
- Working one on one with survivors to assist with financial aid, accessing benefits and services and making appropriate referrals
- Liaising with family; including providing support to adult children
- Advocating with health professionals and with wider systems
- Working with Claims Conference and Care Management teams to ensure coordination of services
- Complying with the rule of subsidiary and ensuring that all available publicly funded social assistance programs are applied for and/or accessed for each client prior to providing services paid for by the Claims Conference
- Maintain notes in agency database
- Additional tasks as assigned

Home Support Coordination

- Cultivating an in-depth understanding of Claims Conference rules and regulations regarding Home Support financial aid for survivors



- Monitoring Claims Conference Home Support budget; including hours used and unmet needs
- Preparing quarterly report for submission to Claims Conference as well as other reports as needed
- Working with Claims Conference team and Home Support team to coordinate services
- Additional tasks as assigned

Requirements and Qualifications

- Diploma in Community Social Services and/or equivalent education, with a minimum of four years related work experience in the geriatric field
- In depth knowledge of relevant senior serving community resources, service providers and networks
- Experience managing budgets
- Knowledge or demonstrated interest in Jewish culture and traditions
- Russian language skills an asset
- Strong written, listening, oral communications skills
- Intermediate knowledge of Excel; experience with Microsoft suite and databases
- Strong interpersonal, networking and leadership skills
- Ability to work cooperatively in a non-profit organization and to work with community partners
- Organizational and time management skills and ability to work independently
- Car and valid driver's licence required

Start Date

November 1, 2021

To Apply

If you are qualified and interested in this opportunity, please forward a cover letter and resume quoting "Claims Conference Care Manager" to Rachel Shanken, Director of Operations at jobs@jfsvancouver.ca by November 8, 2021. Please note that only qualified candidates considered for an interview will be contacted.