

Jewish Family Service Agency



VISION

JFSA will be a leader in the Jewish and broader communities, transforming the lives of individuals and families through quality services and innovative programming that responds to evolving community needs.

MISSION

Guided by the wisdom and values of our Jewish tradition, JFSA delivers a continuum of social services to individuals and families of all ages and stages of life, supporting them to live healthy and productive lives.

CORE VALUES

COMPASSION RESPECT DIGNITY COLLABORATION
DIVERSITY DIALOGUE ACCOUNTABILITY

TRENDS IN MAJOR AREAS

Over the last five years, a 15% increase of low-income clients living at or below the poverty line – addressed through \$500,000 in financial aid distribution, increased support through the Jewish Food Bank, and case management.

Our Home Support Program today employs over 55 workers and serves over 500 seniors per month in the Jewish and general community. Expansion of the Home Support Program has continued steadily over the last 10 years, and now includes the West End, Kitsilano, Kerrisdale, Marpole, Dunbar, Southlands and Oakridge areas.

Over the last 7 years, the YOU Matter Program has worked with community partners on addressing youth at risk through education, prevention and intervention. This year, major developments include working with King David High School on workshops for all grades – benefitting 200 students, families and the school community.

Employment services clients are mostly categorized into three demographics: young Canadians, new immigrants and age 55+. All require different support. Due to JFSA's holistic approach 70-80% of clients find work within a 6-month period.

Research and develop initiatives to significantly increase food security.

The community continues to make JFSA a priority for charitable giving. Innovators Lunch, JFSA's major high profile event has seen continued success since inception. In 2015, the event featured Brian Scudamore from 1-800-GOT-JUNK? and raised \$290,000 from 540 attendees and corporate sponsors.

THREE YEAR STRATEGIC GOALS 2014 – 2017

Continue to build JFSA's image and presence in the Jewish and broader communities in order to ensure that the Agency is a primary resource for services.

Deepen and expand collaborations and strategic partnerships in order to optimize service delivery and programming.

Expand revenue streams and fundraising opportunities in order to maintain service excellence and further growth.

Broaden programs in order to respond to critical community issues and needs.

Demonstrate sound governance and fiscal management that increases trust and confidence, which supports professional staff, committed donors and valued volunteers.

OVERVIEW: JFSA PROGRAMS AND SERVICES

