



JFSA Annual Report 2014 – 2015



from vulnerability to resilience

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Message from Leadership

It is my pleasure to report that in 2014-2015 JFSA provided more aid and services to a greater number of clients than at any time in the Agency's history.

Notwithstanding the cost of providing record levels of aid and services, the Agency is as strong as it has ever been financially. Revenues exceeded \$4 million for the first time ever. The financial needs of JFSA will grow, however, as the Agency evolves to serve the needs of our community and as the Jewish population shifts geographically to the East and South. Moving to our wonderful new premises has helped keep costs down while increasing efficiency.

Our Seniors' Home Support services supports over 500 seniors monthly. The Agency now employs over 65 field workers whose efforts enable a growing population of seniors to age in place with dignity. Revenue from this service exceeds \$1 million per year and is growing rapidly.

The Agency is engaged in a comprehensive review of Food Security alternatives in order to better fulfill our obligation to feed the hungry. The pillars of our Food Security strategy will include access, dignity and nutrition. Until such time as a new strategy can be implemented we will continue to operate the food bank with the tremendous support of volunteers.

It is an honour to serve an organization that delivers truly vital services to our community and beyond. One cannot help but be inspired by the commitment, compassion and professionalism demonstrated by JFSA's management, staff and volunteers on a daily basis.

It is also an honour to work with my fellow Directors, each of whom has made a significant contribution to JFSA. We can be proud that, together with the Agency's employees and volunteers, we have fulfilled our duties in accordance with the Jewish values of honesty, integrity, compassion, respect and

competence that are central to JFSA's mission. Thank you all for your dedication and exemplary work.

Thanks also to Richard Fruchter who has provided tremendous leadership in his role as a Senior Management Consultant to the Agency. We have benefitted immeasurably from Richard's wise counsel. I am confident that the Agency will have a new CEO in place soon and we are fortunate that Richard is available to share his experience and wisdom with the Agency's new leader when the time comes. Thanks to the members of our Search Committee for their efforts in this regard.

I am particularly proud of the extent to which JFSA strengthened its ties to the Jewish Federation of Greater Vancouver this past year. JFSA remains the Federation's largest recipient of funding, which highlights the importance of this symbiotic relationship. Special thanks to the Federation's Stephen Gaerber, Ezra Shanken and Shelley Rivkin for your ongoing support and that of your organization.

A final thanks goes out to our many donors – large and small. We rely on your support to feed the hungry, provide shelter, advocacy, counseling, Seniors Home Support and other vital services.

I am pleased JFSA is in such great shape and I have no doubt that JFSA will reach new heights with the help of an outstanding Board, a strong management team, and our superb staff and volunteers.

With warm regards,



JOEL STEINBERG
BOARD CHAIR

Stories of Success



After a lifetime in Russia, a 70-year-old Jewish woman immigrated to Canada to rejoin her husband. Supported by the Jewish community, they built a new life together and thrived until the husband, who had sponsored her visa and provided for her financially, passed away two years later.

Without an income of her own, and ineligible for Old Age Security or Guaranteed Income Supplements due to sponsorship and residency constraints, the woman was at-risk of becoming homeless. Unable to speak English and advocate on her own behalf for government support, she approached JFSA for emergency assistance.

Our Russian speaking counsellors provided the woman with food vouchers and worked with her to apply for Death Benefits, Rent Bank, Shelter Aid for Elderly Renters, and Canada Pension Plan. Having exhausted all of these options, the woman's advocate was able to secure \$906 a month from the Ministry for Social Assistance, allowing her to stay in her apartment and avoid homelessness.

Once the advocacy process was completed, the client was referred to the Settlement and Employment Departments for further assistance and additional financial support.

Stories of Success

Many of our clients receive years of help from JFSA's staff and often a bond develops between them as a result. One such bond was created 8 years ago when one of our clients required help moving from their home in Burnaby to Cavell Gardens, a Seniors Living Community, in Vancouver.

Over the years, our staff member had become like a "surrogate daughter" to the client by accompanying her to doctor's appointments, performing regular home visits, and acting as her advocate with Vancouver Coastal Health. Thanks to her efforts, and those of our seniors' team, the client is able to continue living independently at Cavell Gardens despite recently celebrating her 100th birthday.

The client's personal care worker also developed a bond with the client and helped to organize the 100th birthday party as well as arranging for letters from the Queen of England, Stephen Harper, and the Governor General to be sent wishing her a very Happy Birthday.

According to the "surrogate daughter" and her two children who also attended, it was a very special celebration and "the most fun [the client] had in years."

Stories of Success

There is nothing worse than realizing that a problem is too large for you to handle and being turned away when you ask for help. For a couple that came to JFSA in crisis, this happened to them twice when approaching other agencies.

The couple's case was difficult, and it was easy to see why other agencies may have considered the challenge too daunting: childhood abuse, neglect, suicide, mental health issues, PTSD, sexual abuse, addictions, and violence were just some of the many issues that they were struggling with. Treating them with dignity and compassion, our trained mental health counsellors took on the challenge and offered to see them immediately.

At the end of a lengthy session that explored their troubled past and current challenges, the couple filled out a Client Satisfaction Survey and committed to future sessions with the counsellor. Surprisingly, instead of feeling discouraged about their situation, they wrote that after one session there was "Significant Improvement", and that they believed that within "six months their concerns will be resolved."

A large part of the couple's enthusiasm and hope for improvement came from their experience with the counsellor who they felt was "insightful, friendly, empathic and put us at ease," and who created "a very friendly and safe feeling atmosphere." Clearly relieved at finally finding someone to share their story with, they added "I'm so grateful to have such help. Thank you!"

The abilities of our clinical staff demonstrate that we have the capacity to take on challenged clients and, even within a limited time period, help them feel hopeful about their situation.



Stories of Success

Supporting seniors' ability to live independently at home, JFSA has made a significant difference in the lives of hundreds of families in our community as the lead agency for the United Way's Better at Home Program, including that of a Kitsilano woman. Struggling with her mental health, the woman's daughter-in-law had been helping her with basic tasks, but bathing, self-care, and changing soiled clothes were something she rarely had time for.

Like many others in her situation, the daughter-in-law also had to deal with the stress of working full time while caring for her mother-in-law and the conflicts that inevitably arose. JFSA was

able to help her by providing a Home Care Worker for three hours a week. After the first day of services, the daughter-in-law phoned and expressed her relief and gratitude for the support. She said that those three hours of extra help had delighted her mother-in-law, who enjoyed having her hair washed and combed, and her apartment and laundry cleaned.

The daughter-in-law also wanted to pass on her gratitude for our professionalism and support and is feeling more optimistic about her and her mother-in-law's quality of life.



Last year, JFSA supporters helped ...

350

individuals receive
FINANCIAL AID



60

individuals better
manage **MENTAL
HEALTH CONDITIONS**

175

HOLOCAUST SURVIVORS
receive financial aid and social
support

160

people
searching for
EMPLOYMENT



34

**AT-RISK
YOUTH**
and their
FAMILIES



114

NEWCOMERS
build their
lives in
Canada



207

VOLUNTEERS
live their values

250

YOUTH
learn about
self-image,
bullying,
and how
to support
their peers



400

SENIORS
receive referral,
advocacy, and
counselling



400

men, women,
and children access
NUTRITIOUS FOOD



50

households move into
AFFORDABLE HOUSING



100

people through
CLINICAL COUNSELLING

500

SENIORS access Home Support
services to live in the comfort of
their own homes



1,500 Transformed lives



JFSA Donors

Friends for Life \$100,000+

Lifetime Giving

Gary Averbach
Ben & Esther Dayson*
Gordon & Leslie Diamond
Paul & Edwina Heller*
JNHM Wolfe
Ralph & Robert Markin
Dr. Neil & Michelle Pollock
Charles Shnier
The Ben & Esther Dayson
Charitable Foundation
The Kahn Family
The Lutsky Families
The Phylliss & Irving Snider
Foundation
Yosef Wosk
Lorne Greenberg & Sari Zack

**Of Blessed Memory*

\$36,000+

Anonymous
Estate of Anna Ruth Leith
The Phylliss & Irving Snider
Foundation

\$18,000 – \$35,999

Estate of Edith V. Thompson
Fishman, Sherold, z'l
Kahn Foundation
Lorne Greenberg and Sari
Zack-Greenberg
Markin, Ralph & Bob
Penn, Ian & Sandy
The Ben & Esther Dayson
Charitable Foundation
Somekh, Isabelle

\$10,000 – \$17,999

Averbach, Gary
Brovender, Barry & Marsha
Diamond Foundation

Scudamore, Brian
Stern, Ronald & Janet

\$7,200 – \$9,999

Bernstein, Robert & Rabbi
Rokie
Diamond, Charles & Isabelle
and Diamond, Craig &
Carrie
Druker, Mannie & Armelle
The Lutsky Families
Miller, Norman & Sandra
Samuels, Greg & Melanie
Shiff, Ari & van Messel, Carla
The Zacks Family Charitable
Foundation

\$5,000 – \$7,199

Berkson, Michael & Braha,
Lori
Connor, Clark & Lunn
Investment Management
Ltd.
Davidson, Kenneth & Reva
Glassman, Leon & Rose Marie
James, Karen
Jewish Women International
- BC
Krell, Robert & Marilyn
Pollock, Dr. Neil & Michelle
Richler, Nancy
The Art Toft Foundation
In memory of Fred & Minnie
Toft z'l, Amir Toft z'l
Weinberg, David & Barb
Wosk, Yosef
Zalkow, Nathan & Eliana
Zalkow Foundation

\$3600 – \$4,999

Chetner, Esther
Cooper, Robert & Hillary
Dales, Jody & Harvey

Djavad Mowafaghian
Foundation
Gerber, Martin & Michelle
Glottman, Barry & Lauri
HQ Real Estate Services
Kagan, Lynn
Kemeny, Horatio & Jacqueline
Leipsic, Jonathon & Karly
Loblaws Inc.
Lohn Foundation
Mackoff, Les
Markovitch, Joe & Burnstein,
Cheryl
Markovitch, Leah
Mate, George & Dani
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Women of Canada
Porte, David & Setton, Debbie
Pullan, Lyle
Shapiro, Allon & Patricia

\$1,000 – \$3,599

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Alko, Helen
Ames, Richard & Darlene
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Anne & Alex Cohen
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Baker, Neil
Belkin, Elliot, z'l
Belzberg, Syd & Joanne
Berkowitz, Jonathan &
Heather
Bichin, Mark & Karen
Bressler, Brian & Dalia
Bullard, Glenn
Campbell, Brooke S.

Canadian Pacific Rail
Canreal Management
Corporation
Clay Gillespie Financial
Management Inc.
Cohen, Marlene
Concert Properties Ltd.
Dachner, Arnon & Allison
Dayhu Investments Ltd.
Dayson, James
Dayson, Philip & Iris
Dodek, Arthur & Judith
Dodek, Daniel & Michelle
Dr. Jonathon Leipsic Medical
Corp.
Ergas, Alfonso & Lori
Estate of Andrea Bass
Estate of Leslie Spiro
Farber, Alan & Folk, Felicia
Fish, Michael & Christina
Fitterman, Stephen
Fred & Minnie Toft
Foundation
Freedman, Brad & Wolfman,
Pamela
Friedman, Sydney, z'l &
Friedman, Constance, z'l
Gaerber, Stephen & Shari
Gelbart, Daniel & Daphne
Geller, Michael & Sally
Ginsburg, David & Clara
Gladstone, Arlene &
Cameron, Hamish
Glanzberg, Stephen
Glass, Leonard
Glassman Investments Ltd.
Glottman, Esther
Golden, Ken & Fay
Golden, Dora
Goldman, David & Tanis
Goldman Investments Ltd.
Gotch, Warren

Green, Bruce & Sondra
Green, Sheldon
Greene, Morley
Gropper, Mitchell & Lynne
Gutovich, Harold & Mainster,
Gail
Handelsman, Sharon
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Hayden, Michael & Sandra
Herman, David & Chela
Horwitz, Jeremy & Yael
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Kaplan, Bill & Etti
Katz, Jeremiah & Marni
Katzenstein Puterman, Martin
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Melanie
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Tamara
Laniado, Abraham
Laskin, Elliot & Megan
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Leshgold, Jack
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Levine, Bill & Risa
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Maloon, Stephen & Deborah
Masid Family Foundation
Maurer, Paul Maurer &
Kudyba, Alicja
Mayer, Rachel
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Miller, Danny & Jennifer
Miller, Frieda & Shapiro,
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Mintzberg, Max & Cyndi
 Morris, Florence
 Morton Holdings Ltd
 Moss, Sean & Audrey
 Newport Sales Company Ltd.
 NWM Private Giving
 Foundation
 Owen, Philip & Brita
 Paperny, David & Mehler,
 Audrey
 Pekarsky, Daniel & Trudy
 Peter & Joanne Brown
 Foundation
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 Porte, Yvette
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 Estate Corp.
 Ray, Sandy & Evelyn
 Reliance Properties Ltd.
 Relling Family Foundation
 Rennie Marketing Systems
 Ritch, Ron & Paperny, Cathy
 Ritter, Romy & Heather
 Hennenberg
 Rivkin, Shelley
 Ross, Matthew & Dana
 Rothman, Ed & Ricki
 Rothstein, Harley & Eleanor
 Rubin, Leah
 Schachter, Raymond & Kort,
 Beverly
 Schein, Leonard & Barbara
 Small
 Schwartz, Kamiel & Daniel
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 Shapiro, Prina
 Silber, Arnold & Anita
 Silber, Stacey & Anderson,
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 Simpson, Bernard & Lee
 Sirlin, Irving
 Smith, Tracey
 Sonjan Enterprises Ltd.
 St. Faith's Anglican Church
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 Vallance, Susan
 Van Noordenne, John & Anna
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Weinstein, Ian & Judy
 Wexler, Mark & Oberlander,
 Judy
 Wolfe, Heather
 Wosk, Ken
 Zack, Barend & Boxer, Judy
 Zack, Howard & Diane
 Zacks, Juliet
 Zbrizher, Galina
 Zlotnik, Garry

\$500 – \$999

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 Family Fund
 Arnold & Anita Silber Family
 Foundation
 Barer, Philip & Lori
 Bell, Brian & Sidnee
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 Belzberg, Allan & Bonnie
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 Bigio, Ralph & Dana Schwartz
 Bogner, Leon & Beth
 Brownstein, Cheryl &
 Schreiber, Rick
 Buckwold, Ruth
 Bulldog Bag Ltd,
 Charach, Randy & Chana
 Charkow, Cindy
 Chopp, William & Benita
 Ciocan, Loredana
 Clark, William & Danna
 Crystal, Melanie
 Daon, Ehud
 Devonshire Properties Inc.
 Dodek Wenner, Gail & Richard
 Emanuel, David & Susan
 Fedder, Steven
 Fitterman, Shirley
 Frankel, David
 Franks, Norman & Marlene
 Gelfer, Mark & Corinne
 Genssante Workplace
 Financial
 Gertsman, Phil & Keren
 Glanzberg, Monte & Marcy
 Glesby, Harley & Karen
 Gold, Shawn & Rothschild,
 Alexis

Goldberg, Jeff & Meredith,
 Hilary
 Goldberg, Myer & Reita
 Goldfarb, Eldad
 Gorn, Eli
 Greenberg, Lorne & Zack, Sari
 Gregson, Norma & Brian
 Guralnick, Mel & Pia
 Harley Glesby Ltd.
 Hayes, Arthur & Arlene
 Howard, Sheldon
 HSBC Capital (Canada) Inc.
 Karton, Michael & Heller,
 Barbara
 Kates, Irving & Sharon
 Kimel, Gilad & Rosenbaum,
 Debbie
 Kinloch, Kathy
 Laniado, David
 Leitch, James
 Letcher, Gary & Barbara
 Levitt, Karen
 McCarthy, Grace
 Mermelstein, Robert & Elke
 Miller, Albert
 Minovitz Family Foundation
 Moss, Melvin
 Norden, Jeffrey
 Olfman, Bernard
 Pekarsky, Joshua & Guralnick,
 Marla
 Pelman, Alan & Sylvia
 Pinsky, Bernard & Givon,
 Daniella
 Pullan, Brent & Lisa
 Puterman, Jennifer
 Robibo, Danny & Howarth,
 Tamara
 Rogachevsky, Bram & Horri,
 Alissa
 Rogozin, Igor
 Schachter, Stephen & Stern,
 Nancy
 Segal, Gary & Nanci
 Shafran, Zev & Elaine
 Shapray, Howard & Elayne
 Shumiatcher, Cal & Ellen
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 Tick, Stephen & Susan

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 Werker, Kenneth & Janet
 Willms, Charles
 Wolfe, Isidor & Harriett
 Wolfe, Myles & Solomon,
 Barby
 Wormeli, Ted & Dale
 Wosk, Marcus Mordehai &
 Hana
 Zacks, Ted & Mann Zacks,
 Linda L.

Up to \$499

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 Abuan, Edna
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 Adelson, Milton & Vivienne
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 Adirim, Alan & Rebecca
 Adler, Jerry & Shelley
 Adler, Naomi
 Adlersberg, Mary
 Aharon, Eliot & Devora
 Ail, Josh
 Aknin, Ralph & Patti
 Akselrod, Rita
 Akselrod, Sid & Ruth
 Allan, Leah & Wayne
 Allen, David & Rita
 Alperstein, Miles & Anne
 Altman, Aren & Nelko, Marni
 Altman, Gloria
 Altman, Jack
 Altman, Morris & Arliss
 Altman, Rachel
 Altow, Andrew & Lisa
 Amar, Jack & Roitburg,
 Deborah
 Ames, Bruce & Merle
 Ames, Les & Tracy
 Amouyal, Shalom & Dina
 Angus, Jean
 Antonenko, Vadim
 Anzarut, Andre & Sheila
 Appleton, Ronald & Brenda
 Archeck, Norman & Sheila
 Ariel, Leigh
 Aronson, Anthony & Carolyn
 Aronson, Mayer & Heather
 Asmoucha, Valerie
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 Austin, Jack & Freeman,
 Natalie
 Averbach, Michael & Lisa
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 Babins, Pauline
 Baker, Ben
 Baker, Lester & Sandy
 Bakonyi, David & Tamar
 Bakonyi, Vera
 Bakst, Michael & Elena
 Ballin, Peter & Shirley
 Balshin, Wayne & Lori
 Barer, Morris & Rachel
 Barnett, Jeffrey & Hildy
 Barnett, Peter
 Barnett, Shirley
 Barr, David
 Bartlett, Susan
 Bartman Kingdom Builders
 Limited
 Barzelai, Larry & Gordon,
 Rhona
 Basco, Norman & Vivien
 Bass, Richard & Nance
 Bayerthal, Peter & Myriam
 Bayne, Gerry & Sandy
 Becker, Alec & Ruth
 Becker, Cliff A.
 Becker, David
 Becker, Donna
 Becker, Jonathan
 Becker, Paul & Ellen
 Beiser, Roberta
 Belanger, Lise
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 Bellas, Ilene-Jo
 Bellevue Holdings Inc.
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 Benbasat, Izak & Julyet
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Boe, Amalia	Cantor, Noah & Donna	Cohene, Lee & Sue	Diamond, Craig & Carrie	Estate of Sidney Sarkin
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Boroditsky, Michael	Chark, Carole	Corber, Ronald & Beverly	Doduck, Edward	Fader, Caroline
Boroditsky, Richard & Diane	Charkow, Melvin & Elaine	Corcoran, Mary	Dolgin, Avi	Fashler, Robert & Anita
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Philip Bregman	Iris Dayson	Jared Friedman	Jonathan Infeld	Adam Mandelbaum	Dan Osipov	Allon Shapiro	Marni Tritt
Dalia Bressler	Tanja Demajo	Theodora Friedman	David Irvine	Jeff Marhusoff	David Paperny	Joy Shapiro	Eli Weizman
Eric Bulmash	Carrie Diamond	Caroline Gatchalian	Mary Irvine	Danna Marks	Suzanne Pavlich	Stephen Shapiro	Heather Wolfe
Ros-lynn Calof	Jill Diamond	Corinne Gelfer	Peter Jackman	Stella Mattuck	Lola Pauer	Stan Shaw	Lee Woolf
Eve Camerman	Lani Dinur	Sheila Gendis	Karen James	Audrey Mehler	Dafna Paz	Aubrey Schwartz	Inbal Yanai
Donna Cantor	Jordana Dodek	Pavel Gershkovich	Sina Javadi	Dvora Mendelzys	Lisa Pullan	Cynthia Schwartz	Sylvia Yasin
Annica Carlsson	Marie Doduck	Kazem Ghalamkari	Borg Jorgenson	Shawna Merkur	Michelle Pullan	John Silver	Dan Yeroshman
	Renata Dunn	Stephen Glanzberg	Debbie Kafka	Lisa-Lily Millard	Leo Rabinovitch	Eve Silverman	Debbie Zbarsky
							Valentina Zimina

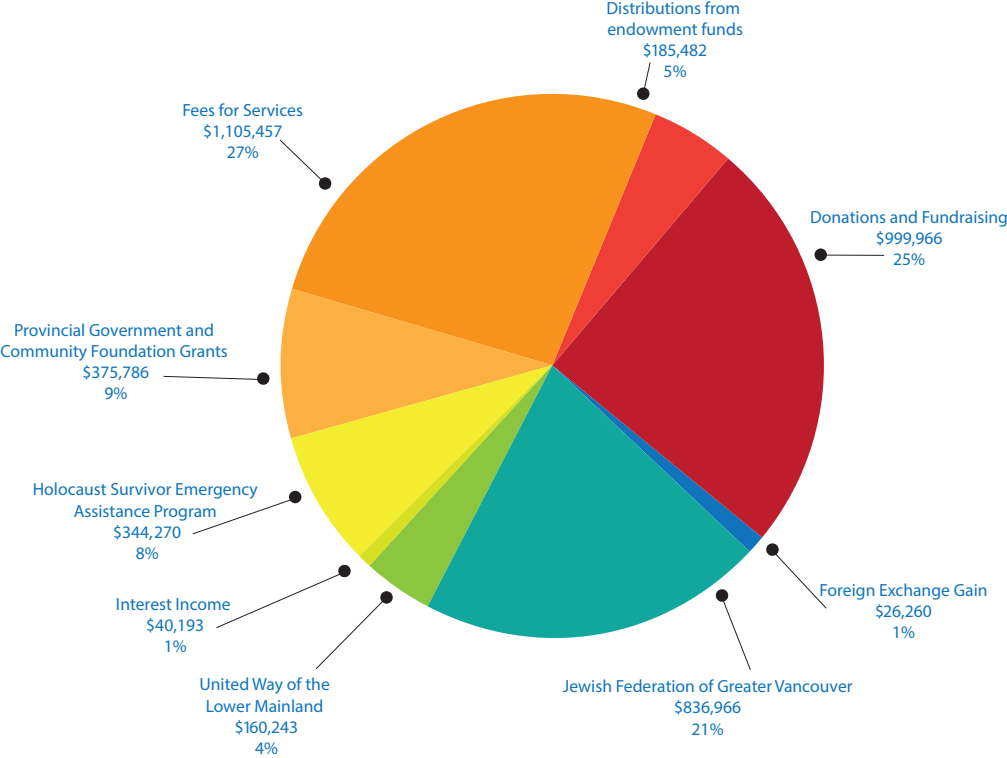
Partners & Funders



3-Vets	Congregation Beth Tikvah	Jewish Women International - BC	Ronson Shoes	Vancouver Public Library
Army & Navy Department Store	Congregation Har El	JIAS Canada	Sabra Bakery & Restaurant	Vancouver Regional Construction Association
Aspect	Congregation Schara Tzedek	Kehila	Safeway (Oakridge Mall)	Vancouver Symphony Orchestra
Atira Women's Resource Society	Diamond Foundation	King David High School	Shalhevet High School for Girls	Vancouver Talmud Torah
Back in Motion	Dress for Success	Kitsilano Neighbourhood House	Shalom Branch 178 Building Society	Vancouver Yaffa Housing Society
BC Lottery Corporation	Edith Lando Charitable Foundation	Langara College	Skills Connect at Douglas College	West End Seniors Network
Ben & Esther Dayson Charitable Foundation	Embers	LinkYid (Schara Tzedek)	Skills Connect at Pact Employment Services	White Rock/South Surrey Jewish Community Centre
Betty Averbach Foundation	Famous Foods	Lookout Emergency Aid's First Place	Society of Translators and Interpreters of British Columbia	Work BC
British Columbia Gaming Policy Branch	Garden City Bakery	Maple Crest Housing Society	Solly's Bagelry	YMCA
Brovender Fund	Goodson Korsch Building Society	Mazon Canada	Starbucks (#4644)	
Bulldog Bag Ltd	H. Y. Louie Cash and Carry	MOSAIC	TAG BC	
Burquest Jewish Community Centre	Hebrew Free Loan Association	Mount Pleasant Neighbourhood house	TELUS Community Foundation	
Chabad Catering	Immigrant Services Society of British Columbia	Or Shalom Congregation	Temple Shalom	
Chabad of Downtown	Immigration, Refugees, and Citizenship Canada	Pacific Torah Institute	Tenant Resource & Advisory Centre	
City of Vancouver People and Programs (Social Development)	Indigo Café	Peretz Centre for Secular Jewish Culture	Terra Breads	
Coast Mental Health Society	Italian Cultural Centre Senior Citizen Housing Society	PI Financial	The Phyllis & Irving Snider Foundation	
Community Advocate Support Line (CASL)	Jewish Community Centre of Greater Vancouver	PosAbilities	Tikva Housing Society & the Esther Dayson Rent Subsidy Program	
Community Legal Assistance Society	Jewish Community Foundation of Greater Vancouver	Povnet Society	United Way - Better at Home	
Conference on Jewish Material Claims Against Germany	Jewish Federation of Greater Vancouver	Province of British Columbia – Ministry of Jobs, Tourism and Skills Training	United Way of the Lower Mainland	
Congregation Beth Hamidrash	Jewish Independent	Rabbinical Association of Vancouver (RAV)	Vancouver Coastal Health SMART Fund	
Congregation Beth Israel	Jewish Seniors Alliance	Richmond Jewish Day School	Vancouver Community College	
			Vancouver Hebrew Academy	

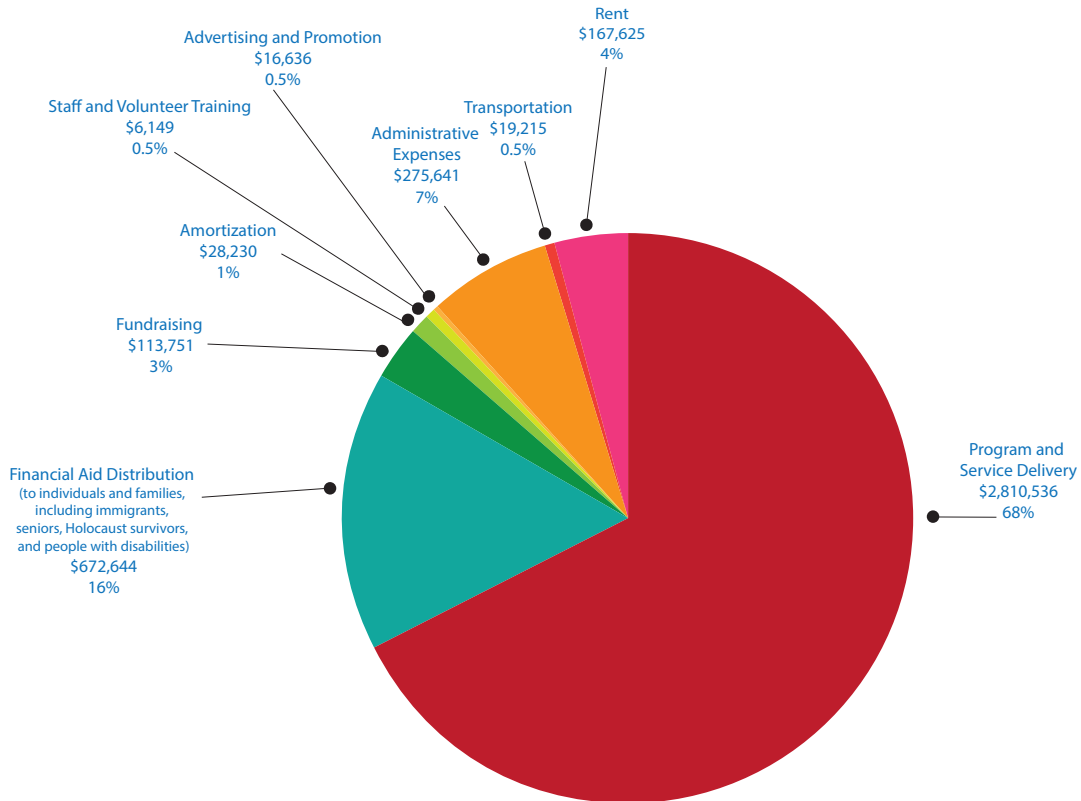
2014 – 2015 Revenues

\$4,074,623M Revenues



2014 – 2015 Expenditures

\$4,110,427 Expenses



2014 – 2015 Board of Directors

EXECUTIVE

JOEL STEINBERG,
Board Chair

BARRY RIVELIS,
Treasurer

ALLON SHAPIRO,
Secretary

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Member at Large

KAREN JAMES,
Member at Large

FRIEDA MILLER,
Member at Large

STEPHEN GLANZBERG,
Member at Large

RABBI JONATHAN INFELD,
Rav Representative

DAVID KAPLAN,
Vice-Chair

LEAH RUBIN,
Member at Large

JEREMY HORWITZ,
Member at Large

JARED FRIEDMAN,
Member at Large

BILL KAPLAN,
Member at Large

Staff

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Senior Management Consultant

BEN FOX,
Controller

RACHEL SHANKEN,
Director of Employment,
Settlement, Food Security,
and Admin

JOANNE HARAMIA,
Director of Seniors Services

JASON CAMPBELL,
Interim-Director of Development
& Communications

ALAN STAMP,
Clinical Director

TANJA DEMAJO,
Director of Self-Sufficiency and
Independence

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Receptionist

IRINA DORDJIEVA,
Office Manager

JENNIFER PRICE,
Administrative Coordinator

SELF-SUFFICIENCY AND INDEPENDENCE

TANJA DEMAJO,
Director

DEBBIE ROOTMAN,
Program Coordinator for Jewish
Food Bank

GINNY SMITH,
Case Manager

MARLENE WALSH,
Housing Coordinator

NATALYA ROGACHYOVA,
Case Manager

COUNSELLING

ALAN STAMP,
Director

ELLEN BICK,
Family Therapist

NAVA ROZEN,
Family Therapist/YOU Matter
Program Coordinator

SETTLEMENT & INTEGRATION

ALEXANDRA GERSON,
Settlement & Integration
Counsellor

DEVELOPMENT & COMMUNICATIONS

JASON CAMPBELL,
Interim-Director

LIBI HILZEMAN,
Development Assistant

GUY PAETKAU,
Database Administrator

DARIUS BURBIDGE,
Development Officer

EMPLOYMENT SERVICES

MARY IRVINE,
Employment Services Coordinator

NAZ GURBUZ,
Employment Counsellor

FINANCE

BEN FOX,
Controller

DAFNA PAZ,
Senior Bookkeeper

MARINA VESNINSKAYA,
Accounting Clerk

SENIORS SERVICES

JOANNE HARAMIA,
Director

DONNA CANTOR,
Seniors Outreach Counsellor

DALIA MARGALIT-FAIRCLOTH,
Seniors Outreach Counsellor

GISI LEVITT,
Seniors Outreach Counsellor

ZANNA LINSKAIA,
Seniors Outreach Counsellor -
Burquest

ELAINE PERZOW,
Home Support Team Leader

QUEENIE HAMOVITCH,
Seniors Lunch Program
Coordinator

SARAH ROBBIE,
Home Support Coordinator - West
End

MARJORIE ROSS,
Home Support Coordinator - KOM


CINDY MCMILLAN,
Home Support Coordinator -
Kitsilano

SANDY BLASS, Home Support
Administrative Assistant

BRIGITTA PERRY, Home Support
Coordinator

from transition
to new directions



A photograph of a man with a grey beard and a young child in a park. The man is on the left, looking towards the right. The child is on the right, looking up and smiling. They are both wearing brown jackets. The background is a blurred green park with trees.

From empowering lives and strengthening families to building the foundation of our vibrant community.

You allow JFSA to support people in their time of need, to live healthy and productive lives and to help them to reach their fullest potential.

Thank you for making a world of difference.

475 East Broadway #201, Vancouver, BC V5T 1W9
Tel. 604.257.5151 Fax. 604.257.5148 www.jfsa.ca

